TROUBLESHOOTING
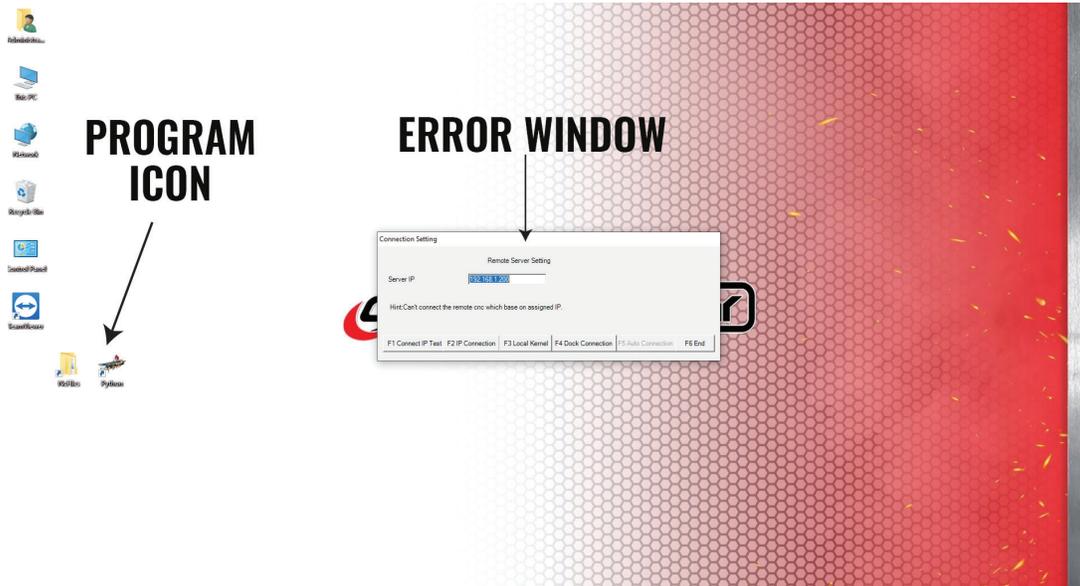
ERROR ENCOUNTERED:

Connection Setting Window pops up when starting the CNC Factory program icon.

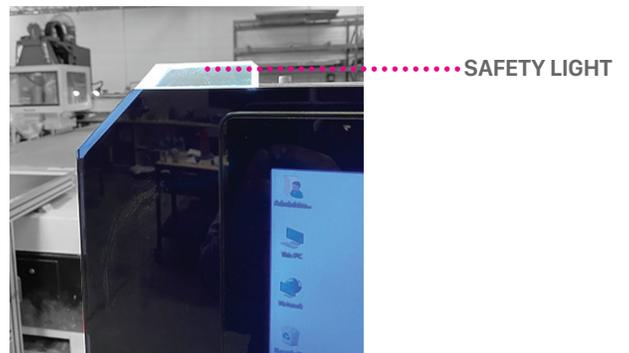**PROGRAM ICON**

ERROR WINDOW

QUICK FIX:

1. Press the [F2 IP Connection] button. The program should initialize and open after that.
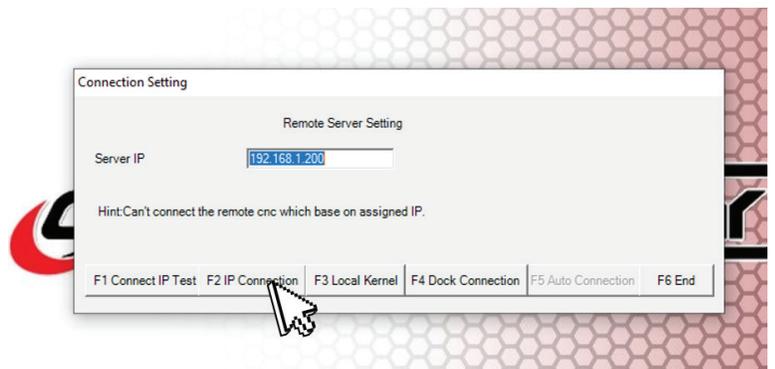
2. To avoid encountering this problem, make sure the machine is turned on & wait for the Safety Light to turn white before clicking on the Program icon.
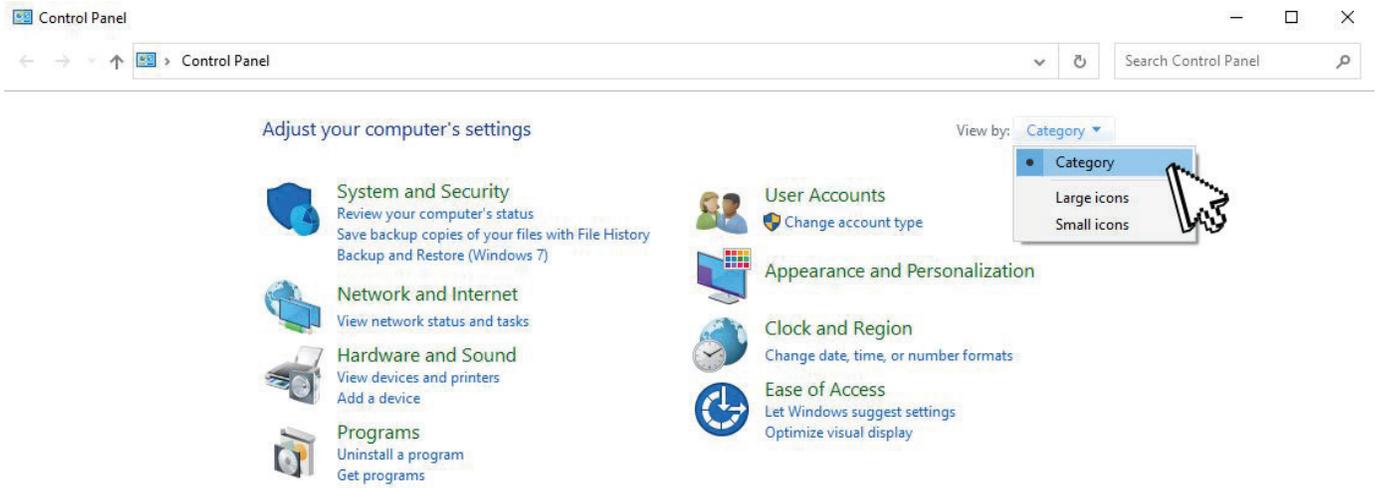
SAFETY LIGHT

If these do not work, you may need to change your IP address (steps are on the next pages).
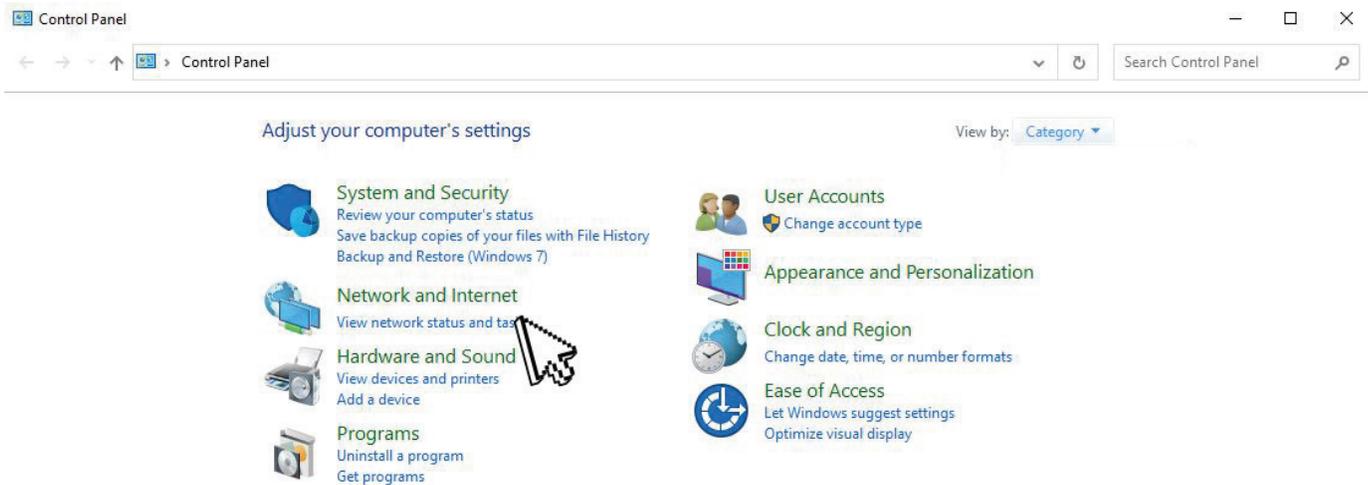
CHANGING YOUR IP ADDRESS

1. Open the Control Panel.
   a) Click on the Windows Icon.
   b) Type "Control Panel" in the search field.
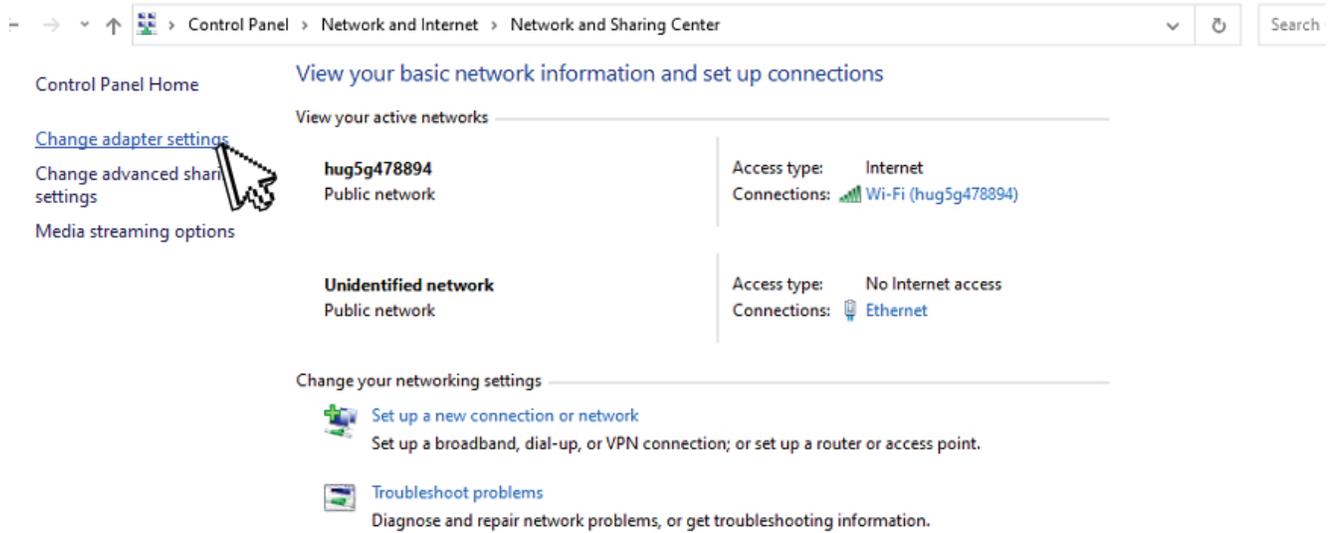   c) Click on the Control Panel app.
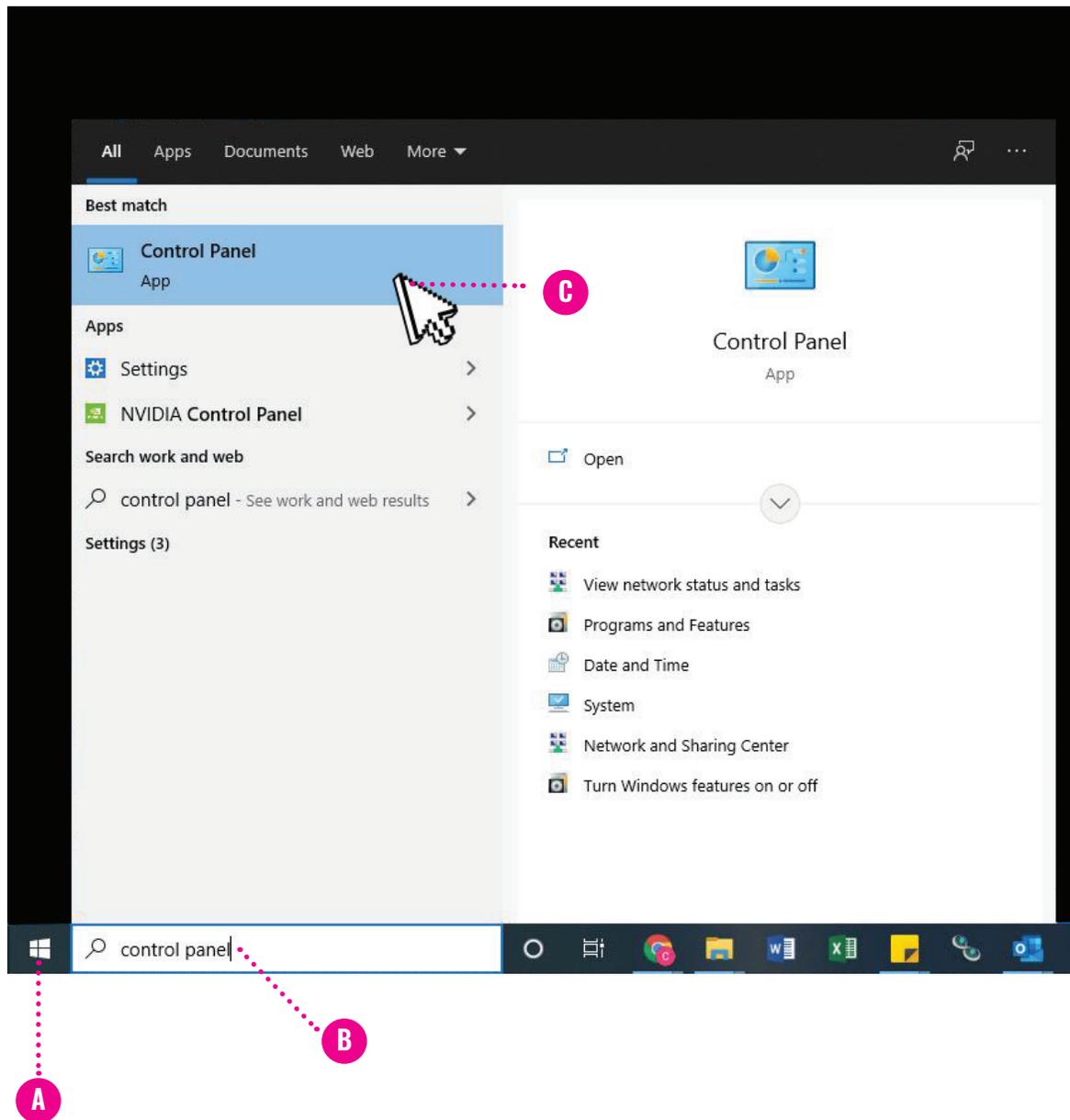
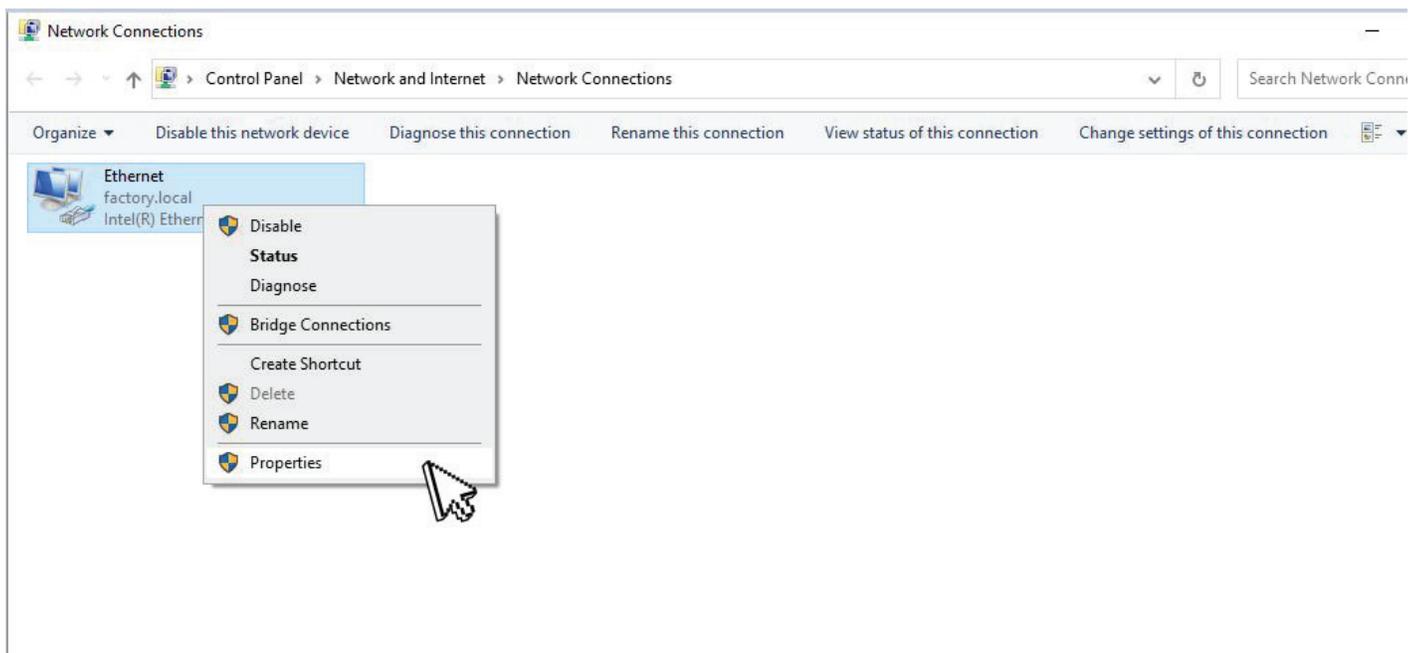2. On the Control Panel window, click on the 'View by' dropdown and select "Category".

After, under Network and Internet, click on "View network status and tasks".
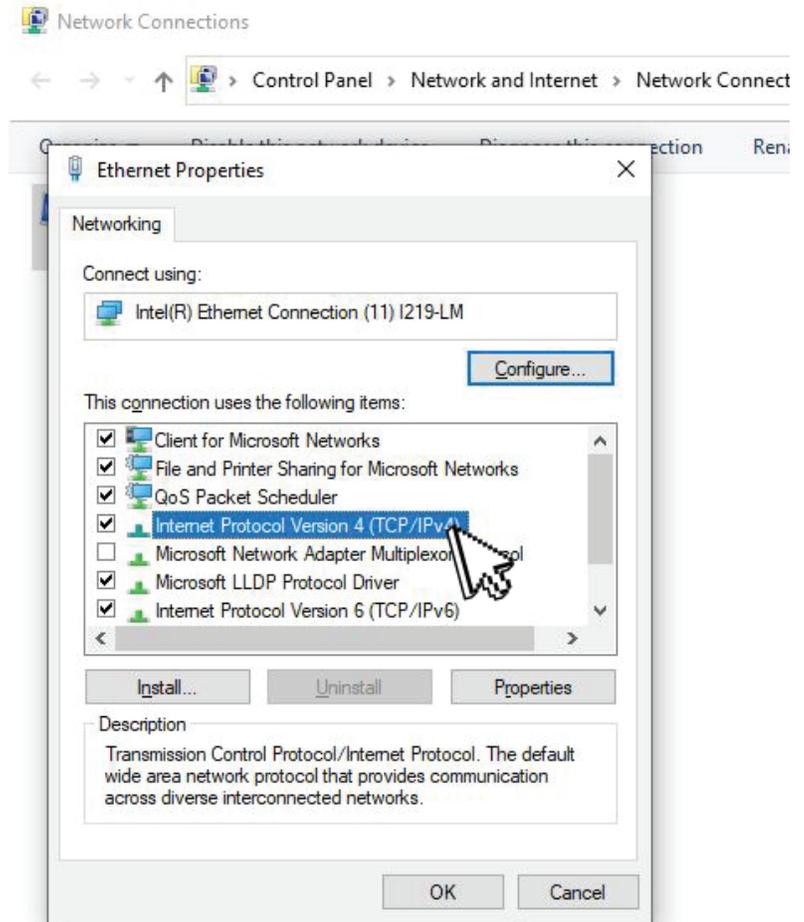
3. Then, on the left, click on "Change adapter settings".

4. Next, right-click on your main Ethernet connection and select "Properties".
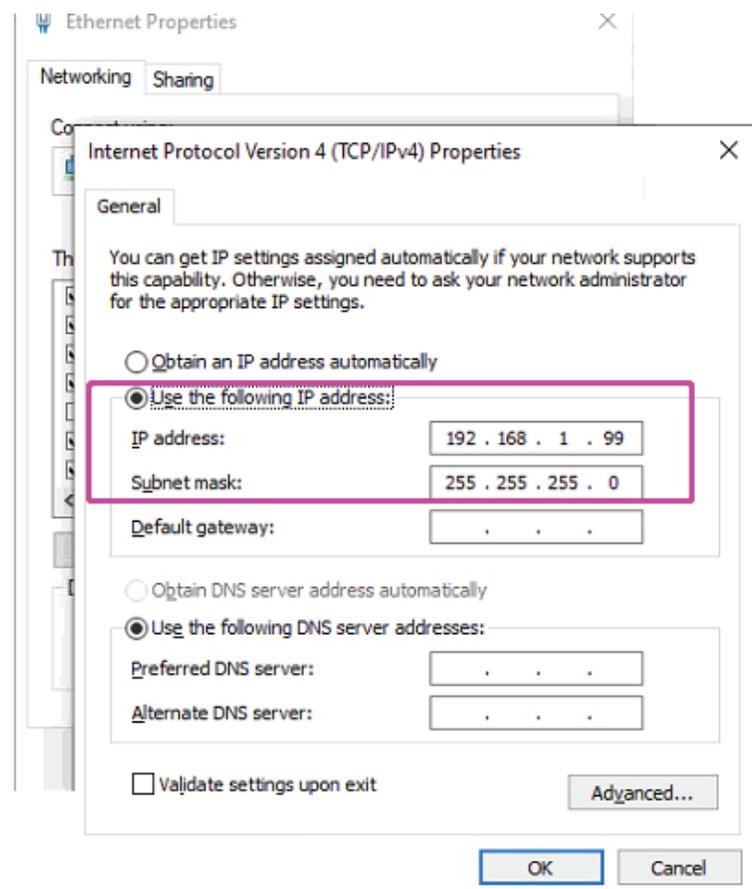
5. In the Ethernet Properties Window, double click on "Internet Protocol Version 4 (TCP/IPv4)".

6. After, click on "Use the following IP address" radio button and enter the IP address & subnet mask values as shown here:

IP address   : **192.168.1.99**
Subnet mask : **255.255.255.0**

7. Click on [OK] to save your changes. Finally, restart both your CNC and controller.